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| **Name** | Manage Orders | |
| **Summary** | The delivery person handles the delivery process for customer orders including viewing assigned Orders, update delivery status and confirm successful deliveries | |
| **Priority** | high | |
| **Pre-Condition** | logged into the system with delivery person credential  get the delivery order access to the necessary customer delivery details | |
| **Post-condition** | Customers are notifying of the delivery status  The delivery orders are handover to the customers  Successfully delivered Orders | |
| **Primary Actor** | Delivery person | |
| **Main Scenario** | **Step** | **Action** |
|  | **1.** | Open to the web page |
| **2.** | login to the system and navigates to the delivery orders section |
| **3.** | Receive some new orders and Bending Orders |
| **4.** | The system displays list of orders including details like customer address, items and delivery time |
| **5.** | The delivery person marks the order as Out for Delivery (maximum 10 Order per day). |
| **6.** | updates the order status and sends a notification to the customer with an estimated delivery time |
| **7.** | Arrived at the customer address and attempts to deliver the orders |
|  | **8.** | Confirm order details and customer details |
|  | **9.** | Update the status to delivered if the delivery is successful |
|  | **10.** | Finished previous Order and move on next delivery orders |
| **Extension** | **Step** | Branching Actions |
|  | 2.a | If user name password is invalid system display Re-enter the username and password |
| 2.b | Forget the password click the “forgot password”  And set new password |
| 3.a | If not get new Orders the system displays a message stating, “No new delivery orders” |
|  | 4.a | If some information is incorrect then move to the bending orders |
|  | 10.a | If order is unsuccessful mark the order and update the order |